



# Your Protection on the Road

**Mandated by Law, Designed  
for Safety.**

\* The Compulsory Third-Party Liability (CTPL) coverage is mandated by the Land Transportation Office (LTO) of the Philippines for all motor vehicle owners.

**MyCTPL Mate** 

 **FPG** insurance



**Stay compliant. Stay protected. Drive with FPG Insurance's CTPL Insurance today!**

When you hit the road, make sure you're covered with FPG Insurance's Compulsory Third-Party Liability (CTPL) Insurance—your essential shield against the unforeseen mishaps on the road.

## ESSENTIAL PROTECTION



### QUICK AND EASY PURCHASE

Secure your CTPL insurance in minutes—fast, hassle-free, and ready when you need it!



### LTO-ACCREDITED & REAL-TIME AUTHENTICATION

No hidden fees, just fast and convenient processing



### QUICK & EZ CLAIM

Motor insurance claims should be simple, stress-free and easily accessible whenever you need it.



**EZ CLAIM**

Claim Filing & Status Made Easy

SCHEDULE OF INDEMNITIES FOR BODILY INJURY  
AND OR DEATH FOR THIRD-PARTY

DEATH INDEMNITY	AMOUNT
Burial and Funeral Expenses	Php 200,000.00

BODILY INJURIES AND FRACTURES FOR THIRD-PARTY

TYPES OF ACCOMMODATION OR PROFESSIONAL ATTENDANCE EXTENDED	SERVICE RENDERED	MAXIMUM REIMBURSABLE FEES AND/OR CHARGES
Hospital Rooms	Max of 45 days per accident Laboratory examinations fees, x-rays	Php 500.00/ day Php 2,000.00
Surgical Expenses	Major Operation Medium Operation Minor Operation	Php 7,500.00 Php 5,000.00 Php 1,500.00
Anaesthesiologist's Fee	Major Operation Medium Operation Minor Operation	Php 2,500.00 Php 2,000.00 Php 500.00
Operating Room	Major Operation Medium Operation Minor Operation	Php 1,500.00 Php 1,000.00 Php 500.00
Medical Expenses	For daily visits of Practitioner or Specialists  The total amount of medical expenses must not exceed (For a single period of confinement)	Php 400.00/ day  Php 5,000.00
Drugs and Medicine	Actual value of drugs and medicines used but not to exceed	Php 20,000.00
Ambulance Charge	Actual amount charged for ambulance transport but not to exceed	Php 1,500.00

PERMANENT DISABLEMENT FOR THIRD-PARTY

LOSS OF OR LOSS OF USE OF:	AMOUNT
Two Limbs	Php 50,000 00
Both Hands, or All Fingers & Both Thumbs	Php 50,000.00
Both Feet	Php 50,000.00
One Hand and One Foot	Php 50,000.00
Sight of Both Eyes	Php 50,000.00
Injuries Resulting in being permanently bedridden	Php 50,000 00
Any other injury causing permanent total disablement	Php 50,000.00
Arm at or above elbow	Php 20,000.00
Arm between elbow and wrist	Php 15,000 00
Hand	Php 15,000 00
Four Fingers and Thumb of one Hand	Php 15,000.00
Four Fingers	Php 12,000.00
Leg at or above knee	Php 20,000.00
Leg below knee	Php 15,000.00
One Foot	Php 15,000.00
All Toes of one foot	Php 10,000.00
Thumb	Php 8,000.00
Index Finger	Php 6,000.00
Sight of One Eye	Php 20,000.00
Hearing - Both Ears	Php 30,000.00
Hearing - One Ear	Php 15,000.00

## OTHER INCIDENTAL EXPENSES

The Insurer will pay all pertinent and reasonable expenses incurred in connection with the accident not provided under this Schedule of Indemnities (A), (B), and (C), subject to a maximum amount of Ten Thousand Pesos (Php 10,000.00) but in no case shall the Insurer's aggregate payment exceed the overall Limits of Liability under Sections I and II.



## CUSTOMER SUPPORT SERVICES



## PURCHASE YOUR CTPL



**GET COVERED  
IN A SNAP!**

SCAN THE QR CODE



PURCHASE NOW

**PARTNER  
MERCHANT**



## RENEW YOUR CAR'S REGISTRATION

Upon purchasing **MyCTPL Mate**, you can conveniently renew your car registration through the **LTMS portal**—ensuring a seamless and hassle-free renewal process for all motorists.



### Disclaimer

This information contained in this brochure is just a brief description of available FPG Insurance's MyCTPL Mate

This brochure is not statement of contract. The precise and full coverage is subject to terms, conditions, exclusions, and limit of liability contained in the actual insurance policy which will be used to you upon approval of our application.

In case of conflict, our insurance policy shall prevail over this brochure.




# CONSUMER ASSISTANCE MANAGEMENT SYSTEM



## PLATFORMS

 <b>TRUNKLINE</b>  (02) 8859-1200 (02) 7944-1300	 <b>EMAIL</b>  <b>FOR COMPLAINT</b> consumercomplaint@fpgins.com  <b>FOR INQUIRY/REQUEST</b> phcustomercare@fpgins.com	 <b>MAILING ADDRESS</b>  <b>CRM DEPARTMENT</b> 6/F Zuellig Building, Makati Ave., corner Paseo de Roxas, Makati City 1225, Philippines
 <b>WEBSITE</b>  www.fpgins.com/ph	 <b>SOCIAL MEDIA</b>  fpginsurance.ph	 <b>AGENT/ BROKER</b>  CONTACT YOUR SERVICING AGENT/ BROKER



 <b>RECEIPT AND ACKNOWLEDGEMENT</b>  Complaints are received through our various service delivery channels	 <b>INTERNAL INVESTIGATION, REQUEST, AND RESOLUTION</b>  Our consumer assistance team conducts the investigation and comes up with a resolution for the complaint	 <b>COMMUNICATION OF RESOLUTION TO CUSTOMER</b>  We communicate to the financial consumer the resolution within the time frames below: <b>SIMPLE</b> – within 5 working days <b>COMPLEX</b> – within 30 working days
--	--	--

FPG Insurance Co., Inc. is supervised by the Insurance Commission with offices in Manila, Cebu, and Davao.

### HEAD OFFICE

- 1071 United Nations Avenue,  
Ermita, Manila
- (02) 8523 8461 loc. 103/127

### CEBU DISTRICT OFFICE

- 3rd Floor, Lexmark Plaza 3,  
Samar Loop corner Panay Rd.,  
Cebu Business Park, Cebu City

### DAVAO DISTRICT OFFICE

- Doors 2 & 3 Third Floor of Yap Bldg.  
Quimpo Blvd., Ecoland, Davao City
- (6382) 327-3651

## FPG Insurance Co., Inc.

6/F Zuellig Building, Makati Avenue corner  
Paseo de Roxas, Makati City, 1225 Philippines

- (02) 8859-1200 | (02) 7944-1300
- phcustomercare@fpgins.com
- www.fpgins.com/ph

### HELP US IMPROVE



SCAN THE QR CODE TO  
ACCESS OUR CUSTOMER  
FEEDBACK PAGE